

WOLLATON WEST & WOLLATON EAST AND LENTON ABBEY AREA COMMITTEE**3RD JUNE 2013**

Title of paper:	WARD PERFORMANCE REPORTS	
Director(s)/ Corporate Director(s):	Andy Vaughan Director of Neighbourhood Services	Wards affected: Wollaton West & Wollaton East And Lenton Abbey
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Relevant Council Plan Strategic Priority: (you must mark X in the relevant boxes below)

World Class Nottingham

Work in Nottingham

Safer Nottingham

Neighbourhood Nottingham

Family Nottingham

Healthy Nottingham

Leading Nottingham

X**X****X****X****X****x****Summary of issues (including benefits to citizens/service users):**

The Ward performance reports provide updates on key issues and themes which link back to local priorities and the strategic themes in the Nottingham Plan 2020. The reports provide summary updates on the following key themes:

- Ward priorities;
- Community engagement;
- Finance;
- Safer theme – Crime and anti-social behaviour (ASB);
- Neighbourhood theme – Cleansing and Environmental issues;
- Working theme – unemployment rates;
- Housing;
- Community Protection;
- Fire;
- Health Theme – local health priorities.

Recommendation(s):

1	Area Committee note and comment on the Ward Performance reports for quarter 3
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1. **BACKGROUND**

- 1.1 Neighbourhood working has been important for a number of years in Nottingham as a means of engaging better with citizens and to drive forward service improvement
- 1.2 The Nottingham Plan has a goal that 'public service delivery will be better integrated and appropriately devolved, ensuring more accessible and responsive services for all and giving residents more control over what happens in their neighbourhoods. The Ward performance reports help to support this.
- 1.3 The Ward Performance reports capture work at a local level to support the Nottingham Plan; it is a short summary of key updates on priorities and issues in the ward. More detailed implementation plans sit behind the report such as Neighbourhood Action Team's Action Log, Crime and Drugs Partnership (CDP) plans and partners implementation plans
- 1.4 The Ward Performance reports are co-ordinated by Neighbourhood Development Officers every quarter, with the data analysis undertaken by the CDP.
- 1.5 The following brief summary by the respective Ward NDO (Neighbourhood Development Officer) highlights the key issues. The more detailed Ward reports are attached as Appendix A.

Ward: Wollaton West Ward NDO: Lylse-Anne Renwick

Crime:

Wollaton West statistics: Good news, burglary is down to less than average (average5).

Breakdown:

Wollaton West Ward Crimes	February 2013	March 2013	April 2013
Burglary Dwelling	10	3	10
Burglary Unoccupied Dwelling	2	1	0
Burglary Other	0	3	0
Thefts of and from vehicle	5	5	3
Criminal Damage	5	5	7
ASB	17	16	7

NB: This is the actual Police beats breakdown given to the Neighbourhood Action Team by the Safer Neighbourhood Team on 30th March 2013.

Cleanliness Index: The neighbourhood as clean as the city centre benchmark target on cleanliness is to achieve a score of 86% in every ward. Wollaton West Cleanliness index score is 97%. The index score is above the average of the city centre which is excellent.

Graffiti Reports: 8 incidents reported a decrease of 8.

Fly Tipping: 6 incidents reported and increase of 3.

Unemployment Rate: The ward is ranked 18 out of the 20 wards for unemployment in the city.

Community Protection: From December to April there were no court outcomes.

Fire: Wollaton West Ward ranks joint best out of the 20 wards for March 2013. Year to date (April 2012 – March 2013) there have been 3 deliberate fires in Wollaton West Ward. The ward ranks best (20 out of 20) in the division on this measure.

Key Successes:

Wollaton Park Play Area

Consultation has been completed for the Wollaton Park play area, over 1400 votes were received. The chosen contractor has now been appointed. We hope to find out at the end of May whether our funding application to WREN has been successful. An application for planning permission will be submitted in the next few weeks, along with a second funding application to Veolia. Updates on progress will be on the website and facebook page.

Rushford Park Community Garden

On a cold Saturday in January over 30 local volunteers turned up to help plant trees and shrubs in the newly created community garden space on Rushford Park. Birgit Teichmann from the local community was keen to see an area where local people could grow their own food, particularly fruit. An area at Rushford Park which is fenced was a perfect space. Wollaton West Councillors funded the trees, shrubs and materials for this project.

Martins Pond LNR

Martin's Pond has applied for a Green Flag Award this year again. The Friends of Wollaton Local Nature Reserves hold monthly task days on Martins Pond and the neighbouring Harrisons Plantation carrying out great works so that the sites can be enjoyed by all.

Issues: The outstanding issues for the ward are parking on grass verges which are causing terrible damage to the grass areas. There have been complaints from members of the public regarding the state of the grass verges on Wollaton Vale and Bramcote Lane. This is caused by residents and visitors parking on the verges rather than on driveway/roadside. Various actions have been taken so far – visits by the Police, Ward Walks and the Neighbourhood Development Officer together with Highway Maintenance Department Team have been to visit citizens to get their views about a resolution to the problem. The possibility of double yellow lines are being discussed. The other outstanding issue is speeding vehicles on Wollaton Vale.

Events: A range of meeting and events have taken place this quarter including Wollaton West Community Meetings, Neighbourhood Watch, Friends of Wollaton Park and a very successful Days of Action on the Grangewood Estate, the focus was on drugs awareness and dog fouling.

NATs (Neighbourhood Action Team): – working together on agreed ward priorities set by residents as well as the day to day issues that arise in the ward. The NAT team are at present jointly working to resolve issues across the ward. Issues are school staff parking outside schools and causing traffic problems, Vehicles speeding along Wollaton Vale and youth vandalism on Martins Pond.

Wollaton East and Lenton Abbey Ward: NDO: Pauline Dorey

Crime: In April 2013 (compared with April 2012) all crime in the Wollaton East and Lenton Abbey Ward increased by 30% (12 crimes) in damage, drugs, threats and violence, despite a downward trend. Division as a whole saw an increase of 7.8%. The rate for all crime per 1,000 of population in the WELA ward is better than the average for the 20 wards.

ASB: In April 2013 there was a total of 16 ASB calls with an increase of 1 as compared to the previous year, but the Ward has the 2nd lowest volume of calls out of the 20 wards across Nottingham.

April 2013 comparison to previous year has seen an increase of 3 crimes in **crimes with a domestic flag**.

Cleanliness of the Ward is at 85% as compared to the 'neighbourhood as clean as the city centre' benchmark target of 86%. This is down in comparison to the previous year but with a steady upward trend in the last 6 months. In April 2013 across the year to date the Ward average was the 9th cleanest in Nottingham. There has been an increase in **Graffiti** across the Ward with 16 incidents in March 2013. **Fly Tipping** across the Ward has seen an improvement since January with a downward trend with just 3 incidences in March 2013. March's figures were due to increased reporting through stronger partnership working and additional Ward Walks as part of the WELA Week of Action.

Unemployment: The Wollaton East and Lenton Abbey Ward is ranked 20th lowest out of 20 for all Wards for people that are unemployed and claiming Job Seekers Allowance. Despite this there has been an increase of 4 claimants (2.7%) in the last year. There is no room for complacency however and Hope Nottingham are delivering an Employment Pathway for their volunteers. With NDO support there has been successful ongoing volunteer recruitment, development, training and capacity building at Sheila Roper Community Centre. This is highlighted in the Ward Report under the Ward Priorities for Work.

Housing: The ward has a 3 star rating. Letting voids have increased from 1 in 2010/11 to 3 in 2012/2013 with an increase in void to re-let time below current targets. There is only 1 empty property awaiting de-commissioning in the Ward.

Community Protection: There were no court outcomes in the Ward for April 2013 and no Fixed Penalty Notice (FPN) data available.

Fire: Even though incidents of Fire are low in the ward with only 6 fires and a decrease on the previous year. With the Ward ranking the lowest for All Fires (property and secondary) out of 20 wards across Nottingham. Events and Home Fire Safety Checks targeting vulnerable residents and groups and school children took place in the Wollaton East and Lenton Abbey Week of Action.

Health: Health data is not currently available for the ward. New events and taster sessions are planned in the forthcoming Wollaton East and Lenton Abbey Week of Action.

Key Successes:

There have been several Councillor and MP led Consultation meetings with residents from **Raglan and Lime Tree Court** on the proposed Scheme redevelopment and merger which gave older and vulnerable citizens opportunities to raise their issues and concerns regarding

repairs and the proposals by Raglan Housing Association.

WELA Week of Action had many successes including the first city pilot of the one-off large and small household WEEE electricals doorstep collection in Lenton Abbey with items being recycled for re-use by new partnership with British Heart Foundation and other items recycled. Soon to be repeated in Wollaton Park estate. Strong partnership working on many events such as the Pop-Up Information Market and Wensor Ave Old Allotment Site Family event. On 2 additional HMO focussed Ward Walks effective action by the HMO Environmental Team and Community Protection resulting in cleanliness improvements across the ward despite the snow blizzard! Much enthusiasm and enjoyment for new health and fun gentle exercise taster sessions for over 50's leading to continued sessions across the ward. With new health pledges through Changemakers. Continued community consultation on the new Wollaton Park Play Area proposals and NCC HMO additional licensing proposals.

Sheila Roper Community Centre Refurbishment – due to a successful funding application Sheila Roper Community Association have successfully secured £7,000 funding for refurbishment of their kitchen and lobby space and are working with the University of Nottingham student volunteers on some internal redecoration.

Area Capital Fund works have been completed with renewed linings across the Ward, new signage and new trees planted.

Issues:

Ongoing issues with parking both in Lenton Abbey and Wollaton Park estate due to Street design and damage to grass verges on Woodside Road mainly by University of Nottingham staff and students. Community consultation through separate citizen/ resident and shopkeeper surveys as well as public meetings have clarified issues. Development work has been undertaken with Traffic Management and Highway Services to formulate proposals for an Experimental Traffic Restriction Order (TRO). The first of its kind.

Events:

During this quarter a range of events and meetings have and are due to take place including TRA meetings, starting to plan for the Lenton Abbey Fun Day, developing a website for Sheila Roper Community Centre, Community Meetings, Welfare Reform and Energy Switch One To One Advice sessions at 3 events during and after the WELA Week of Action.

The NAT (Neighbourhood Action Team) which has representation of various key service providers across the Ward are currently delivering on the revised and refreshed Ward priorities. Partners have been attending regular Planning meetings and an Evaluation and Outcomes meeting for the Wollaton East and Lenton Abbey Ward Week of Action (week of 11th March). Community Protection has and will continue to leaflet drop, seek intelligence and enforce the Dog Order in Lenton Abbey by carrying out Dog Fouling Operations at known Hotspots across the ward and aim for FPN's.

2. REASONS FOR RECOMMENDATIONS (INCLUDING OUTCOMES OF CONSULTATION)

- 2.1 Ward performance reports provide a descriptive and statistical picture of what is happening at a ward level and invite community representatives to comment, debate, challenge and identify how they can add value to improve their neighbourhoods.
- 2.2 Ward performance reports also monitor progress in the wards and act as a catalyst for debate about the key performance issues impacting upon the ward on a quarterly basis.

3. OTHER OPTIONS CONSIDERED IN MAKING RECOMMENDATIONS

- 3.1 None

4. FINANCIAL IMPLICATIONS (INCLUDING VALUE FOR MONEY/VAT)

- 4.1 None

5. RISK MANAGEMENT ISSUES (INCLUDING LEGAL IMPLICATIONS AND CRIME AND DISORDER ACT IMPLICATIONS)

- 5.1 None

6. EQUALITY IMPACT ASSESSMENT

Not needed – report does not contain proposals or financial decisions.

7. LIST OF BACKGROUND PAPERS OTHER THAN PUBLISHED WORKS OR THOSE DISCLOSING CONFIDENTIAL OR EXEMPT INFORMATION

- 7.1 Neighbourhood Working Framework 2012 CLT report

8. PUBLISHED DOCUMENTS REFERRED TO IN COMPILING THIS REPORT

- 8.1 None